



**Ronald McDonald House Charities®
of Jacksonville**

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IMPORTANT

Temporary House Closing of Ronald McDonald House Charities of Jacksonville

March 24, 2020

Dear Friends of Ronald McDonald House Charities of Jacksonville,

For the past few weeks we have been monitoring the spread of COVID-19 with the Centers for Disease Control and Prevention, World Health Organization, Florida Dept. of Health and our physicians at Wolfson Children's Hospital and Nemours Children's Specialty Care and Global Ronald McDonald House.

In response to the escalating COVID-19 outbreak in Florida and for the safety of our families and staff, we have made the difficult decision to temporarily close the House and shut down its operations effective March 26, 2020. As families transition from our House, they are being provided with support from our Family Services staff members.

Please note that at this point we have no known cases of COVID-19 at Ronald McDonald House Charities of Jacksonville.

I believe we have made the best decision for our families and for our staff. Thank you so much to all of the friends of Ronald McDonald House Charities of Jacksonville who have supported us through this challenging and uncertain time. We look toward the future with optimism and a resolve to reopen our House as soon as possible.

These are unprecedented times, but we are strong together.

Please stay safe and healthy.

Warmly,

Diane Boyle
Executive Director

Keeping families close®