



# 2018 ANNUAL REPORT



Ronald McDonald  
House Charities®  
Jacksonville



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# MISSION & VISION

## Our Mission

Ronald McDonald House Charities® of Jacksonville supports the health and well-being of children by providing lodging, meals, transportation and a community of care to critically ill children and their families who need to be near a hospital for treatment.

## Our Vision

Ronald McDonald House Charities® of Jacksonville is prepared to serve the growing number of children and families who continue to need our programs as the world-class pediatric services offered in Northeast Florida expand.





# LEADERSHIP & STAFF

## Board of Directors

**Board Chair**  
Don Baldwin, The Haskell Company

**Vice Chair**  
Peter Kuchar, Pinnacle Financial

**Secretary**  
Dr. Jerry Bridgham, Wolfson Children's Hospital

**Treasurer**  
Chuck Divita, Florida Blue

**Members**  
Ross Berlin, PGA TOUR, Inc.  
Josh Bryan, Hero Me, LLC  
Matt Connell, Total Military Management  
Stephanie Cost, Jacksonville University

John Duce, Wells Fargo Bank  
Nan Ferrara, Voya Financial  
Will Garcia, McDonalds  
Christopher Greene, Purcell, Flanagan, Hay & Greene, PA  
Bill Hardaker, GHG Insurance  
Stuart Klein, UF Health Proton Therapy Institute  
Greg Lechwar, W&O Supply  
Mark Lamping, Jacksonville Jaguars, LLC  
Dr. Paul A. Pitel, Nemours Children's Specialty Care  
Mike Smith, CSX Transportation  
Jeron Stokes, Community Volunteer  
Philip Vineyard, Vineyard Legal Services, LLC  
Sharon Wamble-King, Wamble & Associates

## Advisory Board

**Chair**  
J.F. Bryan, IV

**Members**  
Pamela Chally, Ph.D.  
Richard Danford Jr., Ph.D.\*  
Jay Demetree  
Marcus E. Drewa  
Vince Ferrigno  
William W. Gay\*  
Joan Haskell  
Frances B. Kinne, Ph.D.\*  
Robert E. Martin  
Herbert H. Peyton\*  
Mary Virginia Terry  
Delores Barr Weaver  
Karen Wolfson  
Seeman Zimmerman

\* Member Emeritus

## RMHC of Jacksonville Staff

Diane Boyle Executive Director	Jerry Gagnon Facilities Manager	Angela Johnson, MPA, CICA Staff Accountant
David Shaffer Director of Operations	Sharon Green Family Services Associate	Shelli Martin Family Operations Manager
Carol Harrison Development Director	Steffanie Harling Family Services Associate	Martha Melendez Family Services Associate
Susan Sedacca Gendzier, CPA Finance Director	Erika Hatch Outreach and Volunteer Manager	Allie Runnestrand Family Room Supervisor
Rebecca Briones Executive Assistant	Michelle Howe Family Services Associate	Vernetta Stewart Chef/Kitchen Manager
Sandra Brown Data Entry Coordinator	Tonda Hoyt Program Services Coordinator	Ashley Strickland Marketing Manager
Lourdes Curetcruz Family Services Associate	Faye Janes Development Manager	Manya Stone Family Services Manager

## Housekeeping and Maintenance Staff

Shenique Fisher      Safeta Krdzic      Eric Pearce      Tina Thompson







# LEADERSHIP

## A LETTER FROM LEADERSHIP

In December of 2018, I completed my tour on the Ronald McDonald House Charities Board of Directors. I was privileged to serve a fantastic organization for four years the last two of which I was honored to lead the board as Chairman. I leave the board with mixed emotions. I will certainly miss the frequent activity with the house and staff but I am pleased to have helped accomplish so much in support of such a fine team. We completed a major capital campaign, essentially doubled the capacity of the house and upgraded the existing structure to make it as welcoming to families in need as the new addition. There is now a learning center for the families, a professional restaurant grade kitchen complete with a chef/nutritionist, and a newly renovated family room at one of our partner facilities at Wolfson's Children Hospital. We also revisited the investment policy, consolidated investments to a single fund manager, and completed all elements of the strategic plan two years early. Couple all of that with a strong board and slate of officers,

These programs could not have been made possible without your continued support. Thank you for helping us to not only provide access to medical care but also to make a positive difference in the daily lives of the families who stay with us.

The mission of the house is a warm and compelling one and one with which I am thankful to have been associated. Thank you so much for giving me the opportunity to serve.

Sincerely,

Don Baldwin  
Chairman

a fantastic staff under the leadership of Diane Boyle, and a host of willing and talented volunteers in place, and I am very confident that the house is extremely well positioned to move forward.

None of this would have been possible without you, our faithful and treasured donors and supporters. We appreciate you deeply and are very thankful for all you do.

## A MESSAGE FROM THE EXECUTIVE DIRECTOR: Diane Boyle

Families visiting our House in 2018 were provided with the exceptional experience of a loving "home away from home" as their child received treatment from a nearby hospital. They were supported with beautiful lodging, nutritious meals, transportation and a compassionate staff delivering all of these services. But this year, the family stays were enhanced. In 2018, two new programs were in full swing: The Kidzone Learning Center and our Health & Wellness Program, both designed to emotionally, mentally and physically support the health of our children and their families. Staying at Ronald McDonald House Charities of Jacksonville now meant that the long days were filled with options.

At our Kidzone Learning Center every child had the opportunity to participate in exploring their world through the creativity of play, painting, building, designing, coding, music and crafting. Supported by the incredible efforts of our volunteers curriculums were built suitable for all children. Our children enjoyed the inaugural theme of "Under the Sea" all under the direction of volunteer teachers and mentors. Moms and Dads were delighted in this experience offered to their children because the Kidzone was a place where their child, who was facing so many challenges, could just be a child.

Our Health & Wellness Program established Ronald McDonald House as a facility focused on the wellness of a family. Nutrition was at the forefront with stress reduction and physical exercise supporting this initiative. Nutritious meals, cooking demonstra-



These programs could not have been made possible without your continued support. Thank you for helping us to not only provide access to medical care but also to make a positive difference in the daily lives of the families who stay with us.

tions, and experiences making soups and smoothies were scheduled weekly. Take-home food totes are given to each family upon departure to help bridge the gap between being away from home and food security. The Ronald McDonald House Culinary Club was established and nutritious casseroles were prepared by volunteers. Yoga on the rooftop became a favorite as did family movie nights in our theater. Our House Call Program provided informal private discussions between our volunteer physicians and our parents facing the complex world of medicine.

These programs could not have been made possible without your continued support. Thank you for helping us to not only provide access to medical care but also to make a positive difference in the daily lives of the families who stay with us. You have helped us to put smiles on so many faces.

Sincerely,

Diane Boyle  
Executive Director







# OUR PROGRAMS

## Ronald McDonald House

## GOVERNANCE

### Performance

### Advancing Our Mission

Ronald McDonald House Charities of Jacksonville's Board of Directors led by Chair, Don Baldwin conducted five board meetings and two Advisory Board meetings that provided financial guidance and overall governance to the organization. An Annual Meeting was also held in January that provided an overview of the previous year's progress and insight into future planning. Subcommittee meetings of the Finance Committee, Investment Committee, Development Committee, Executive Committee, and House and Programs Committee were also held throughout the year to discuss important topics related to each area.

At the heart of Ronald McDonald House Charities of Jacksonville is the Ronald McDonald House. Since our inception in 1988, our House has supported more than 33,000 families who live in or travel to Jacksonville to receive medical care for their child. As the pediatric medical industry continues to expand in our region, our organization is proud to provide the much needed services that keep our families comfortable during their stay while receiving care at our city's major pediatric healthcare providers, including our five healthcare partners: Wolfson Children's Hospital, Nemours Children's Specialty Care, UF Health Jacksonville, Brooks Rehabilitation and the UF Health Proton Therapy Institute.

The complimentary services and amenities our organization provides includes comfortable guest rooms, meals prepared daily, reliable transportation, access to a family kitchen and fully stocked pantry, laundry facilities, fitness center, indoor/outdoor play areas and the affection of our Facility Dog, REED. By staying at our House, families can worry less about travel, meals and the financial burden of being away from home and focus on the most important thing – their child's health.





# RONALD MCDONALD FAMILY ROOM

## at Wolfson Children's Hospital

Our Ronald McDonald Family Room located on the 3rd floor of Wolfson Children's Hospital near the Pediatric Intensive Care Unit welcomed over 17,000 visitors in 2018. Inside our Family Room, families will find a warm and welcoming volunteer or Ronald McDonald staff member who offers complimentary snacks and beverages, as well as words of support to help ease anxieties.



Total Number of Family Room Volunteers:

17

Total Number of Volunteer Hours Dedicated to the Family Room:

1,500+

Total Number of Family Room Visitors:

17,164

# MEET THE ZAYAS FAMILY



## Thankful for the Support of the Family Room

In March of 2018, the Zayas family was unexpectedly struck with tragedy when their young son, Alejandro "Juan" had a major medical event that required him to be airlifted to Wolfson Children's Hospital in Jacksonville, FL. It was mid-night when the family arrived to the hospital. Fortunately, the Ronald McDonald Family Room was open and that's where the family spent the next few hours waiting for answers from doctors about Juan's diagnosis. Over the next 18 days, the family spent much of their time getting moral support from visiting family, friends and volunteers in the

"I enjoyed the comfort of sharing our journey with other families who used the Family Room. It helps to know you can talk to others, to reassure you that you're never alone."

Family Room. Juan's mother, Majorie appreciated the comfort of the Family Room saying, "Because of Juan's condition, he was not able to have many visitor's inside his room, so it was great to have visitors in the Family Room. I was able to save money with the help of the complimentary coffee and snacks, but most of all – I enjoyed the comfort of sharing our journey with other families who used the Family Room. It helps to know you can talk to others, to reassure you that you're never alone."

## THANK YOU

We recognize dedicated volunteer, Ferris Mason for seven years of commitment to our Family Room.

"I'm very blessed and I like to give back." – Ferris Mason





# INTERESTING ORGANIZATIONAL FACTS at a Glance



Number of Families Served:

707



Total Number of Nights Spent by Families:

9,746



Approximate Amount of Money RMHC of Jacksonville Saved Families in 2018:

\$3M+



Total Value of Donated In-Kind Essentials:

\$154,260



Average Amount of Money Per Day A Family of Four Saves By Staying At Our House:

\$314



States Represented in the House:

18

Countries Represented in the House:

11

Average Length of Stay:

10

## HEAR FROM OUR FAMILIES

We value our families' feedback on the services and programs we provide by offering a voluntary survey at the time of their check-out. Results from this survey are outlined below from the 737 respondents who have willingly shared their experience here at our House:

### QUOTES FROM FAMILIES:

//

My family was very impressed with the house. We feel blessed to have been a part of this charity.

Thank you for all of the warmth and compassion. It eased our minds knowing we had a safe escape from our hospital stay.

We're more than thankful for your services during our time of tragedy. Having somewhere to lay our heads was one less, but important thing we didn't have to worry about. Thank you very much!

//

### Exit Survey Results

97.14%

Families reported having an overall positive experience here at our House

98.36%

Families rate our facilities as 'Excellent'

95.37%

Families agree that their guest room suite was clean and comfortable

95.92%

Families strongly agree that our staff were accommodating and helpful to creating a better experience

# FINANCIAL HIGHLIGHTS

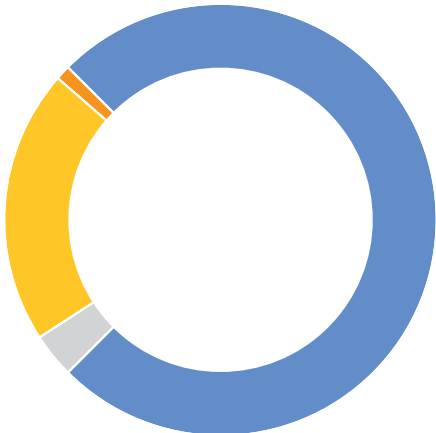
For the Year Ended  
December 31, 2018

# DONOR HIGHLIGHT

Our Dedicated Donors Are Committed  
To Our Continuous Growth

## Assets, Liabilities & Net Assets

- Cash & Cash Equivalents: \$795,491
- Receivables & Other Assets: \$220,509
- Investments: \$4,652,801
- Property & Equipment: \$17,087,793



Total Assets:	\$22,756,594
Total Liabilities:	\$391,261
Total Net Assets:	\$22,365,333



Meet the Demetree Family  
Who Has Supported Our  
Mission for Nearly 30 Years

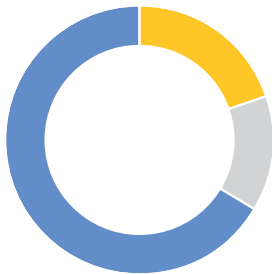


Instilling Values Through  
Generational Giving – Meet  
the Petway Family

## Summary of Revenue and Expenses

### Total Revenue & Support

- Contributions & Support: \$1,585,811
- Special Events: \$468,238
- Net Investment Loss: (\$332,090)\*

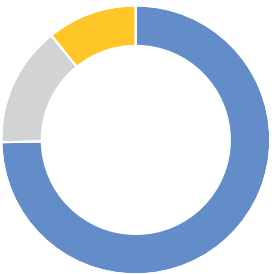


\* Includes net unrealized losses of \$876,469.

Total Revenue & Support:	\$1,721,959
--------------------------	-------------

### Expenses

- Program Services: \$2,304,044
- Management & General: \$328,713
- Fundraising: \$442,922



Total Expenses:	\$3,075,679
Change in Net Assets:	(\$1,353,720)

\* Copies of the 2018 audited financial statements are available upon request

For almost 30 years, the Demetree family has been deeply invested in the mission of the Ronald McDonald House. Their support began in 1986, when the decision was made to build the first Jacksonville Ronald McDonald House and has continued through our most recent expansion and renovation that resulted in a beautiful 53 bedroom facility across the street from two of the top pediatric hospitals in Jacksonville. Members of the Demetree family have volunteered through service on the Ronald McDonald House Board of Directors, in the House kitchen to provide nutritious hot meals for families, and in the Betty & Jack Demetree Family playroom making crafts with children. They have had a tremendous impact on the ability of our House to serve more than 33,000 families with critically ill children, and have helped our House to provide lodging, meals, transportation and compassionate care so that families can access the very best treatment for their child's diagnosis.

Since 2011, Ty and Lindsey Petway have been involved in supporting the mission of our House to support families who have children receiving critical medical treatment. Through our most recent Capital Campaign, the Petways helped fund a volunteer kitchen so that our Meal Makers program would have a space to prepare snacks and meals for families every day. As volunteers, the Petways worked closely with families and identified a need to have reliable House transportation available and generously donated a van so that staff could provide rides to and from appointments. Additionally the Petway's have found a wonderful way to involve their three young children, extended family and friends by collecting and delivering toys and gift cards to the House for the holidays. The Petway's support has helped alleviate some of the intense emotional and financial tolls families that need the House experience by providing stability, resources and compassionate care to them during a very challenging time.



# A MOTHER'S DETERMINATION



“  
They're enjoying life,  
despite what they're  
dealing with and that's  
what makes Ronald  
McDonald House a  
great place.  
”



After news that they probably would not be able to have children, first time parents, Catherine and Stephen were excited to know that they were finally pregnant with a precious baby girl they named Ana. It was from the very beginning, that Catherine sensed an underlying feeling that something was not right. By the time their newborn daughter turned six months, she began to miss important growth and developmental milestones. Catherine, a determined mother, constantly brought her concerns to her daughter's physicians who tried to reassure her that little Ana would eventually catch up. Soon after, Catherine and Stephen dreams of a family were compounded even more when they welcomed another little girl, they named Emma. To Catherine's dismay, Emma began to show the same developmental delays.

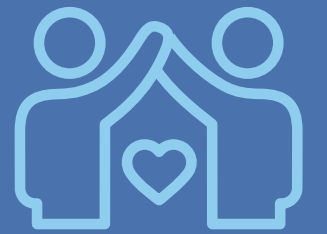
Catherine's unending quest to discover what was going on with her daughters, lead her on a nearly five-year search across the United States to find a specialist who could provide some help. The determined mother was shocked – and relieved in a way - that she would finally receive answers. Her daughters were diagnosed with Mitochondrial disease - a chronic condition that causes her daughters to suffer from

seizures, extreme tiredness, muscle weakness and a myriad of other symptoms.

While her daughters were receiving treatment in a local hospital in Jacksonville, FL Catherine was introduced to the Ronald McDonald House by a social worker. After arriving to our House, Catherine and her family were excited to know that trips to doctor's appointments would be made easier than ever with Wolfson Children's hospital being located directly across the street. Stress eased even more knowing that daily, home cooked meals prepared by volunteers took the guess work out of 'What's for dinner?' For Emma and Ana, their favorite part of our House is our Kid-zone Learning Center. This colorful room exploding with fun science experiments, educational games and activities keep the girls entertained and focused on the simple joys of childhood.

Catherine's story of perseverance is just one example of the hope and strength we see in the more than 1,000 families that enter our doors.

# PARTNER HIGHLIGHTS



## THE CHURCH OF LATTER-DAY SAINTS

Through our newly established relationship with the Church of Latter-day Saints which operates home-storage centers across the nation to help combat food insecurities, our Chef Vernetta is able to have weekly access to healthy food items at no cost to our organization. This community collaboration allows families to have fresh fruits like apples, oranges and bananas on hand each day of the year. In addition to fresh fruits, the Church of Latter-day Saints has enabled our organization to provide packages of staple food items and pre-packaged snacks that each family is able to take home with them following their stay at our House.



## FEEDING NORTHEAST FLORIDA



Each year, our organization supports the health and well-being of more than 1,000 families by providing daily nutritious meals, including a home cooked dinner nearly every day of the week. As our Health and Wellness program continues to grow, Ronald McDonald House Charities of Jacksonville entered into a partnership with Feeding Northeast Florida, a hunger relief organization and food bank that partners with local grocery stores, manufacturers, and farms to rescue high-quality food and transform it into meals for those in need.

This partnership, which entails Feeding Northeast Florida delivering nutritional, staple food items to our House each quarter, further supports efforts of ensuring our children and their families have access to nourishing food.



## PARTNER HIGHLIGHTS (continued)

### MCDONALD'S (CELEBRATING GRAND RE-OPENINGS)



Ronald McDonald House Charities of Jacksonville welcomed new family-owned McDonald franchisee, Caspers Company to the Jacksonville market. Run by Blake Casper, his sister Allison Adams and her husband, Robby Adams, Caspers Company McDonald's is one of the largest franchisees of McDonald's with 51 locations in the Tampa Bay area. To help welcome the new franchisee, Ronald McDonald House staff and family members joined the Caspers Company during the Grand Re-Opening of existing McDonald's

restaurants in Jacksonville, FL. The Grand Re-Openings consisted of games, give-a-ways and special guest appearances from beloved McDonald's characters. Caspers Company is also a financial supporter of Ronald McDonald House, providing support to our Light Up The House 5K & Family Day as a Runner Sponsor. Caspers Company has also pledged additional support to our mission through volunteerism through their employees.

## AMAZON

Retail giant, Amazon is new to the Jacksonville community, opening its first center in 2017. By the end of 2018, four fulfillment centers were in operation in the Northwest and Westside communities. With the onboarding of over 5,000 employees, our House has enjoyed the support of nearly sixty Amazon employees who have donated nearly 500 hours of their time to our mission. After being introduced to our mission, Amazon employees began their involvement in our Kidzone Learning Center, working with our children on creative art projects and science experiments. Throughout the holidays, Amazon helped



bake holiday cookies and donated new, plush teddy bears for children staying at our House. Support for our mission continues through the AmazonSmile program, where Amazon shoppers can donate up to 10% of select purchases to the mission of Ronald McDonald House.

## TECHNOLOGY PERFORMANCE *Inspired by the possibilities*

Through our ongoing partnership with MDM Commercial, our House instituted a distribution 'channel' containing helpful information for families about free and low-cost local, family attractions as well as House activities viewable on our common area televisions.

The next phase of this technology roll out will include a TV management project that will introduce this personalized Ronald McDonald House channel in every room.

Our technology initiatives also includes iPads available to children in our House. iPads in the Play Room are equipped with educational apps that introduce children to coding, shaping the way they interact with the digital world.

Our experienced Kidzone volunteers also encourage learning with-in STEM (Science Technology Engineering and Math) subjects through hands-on coding activities that teach children how to code and manipulate robotics.

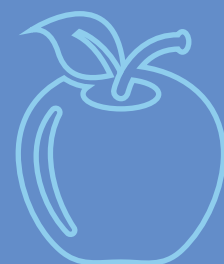






# EXPANDING THE MINDS OF YOUTH THROUGH HANDS-ON EXPLORATION

## Kidzone Learning Center



Six year-old Adrian walked into the colorful Kidzone Learning Center with his eyes in complete wonder at all of the amazing designs, games and supplies adorning the room. It was Monday, September 17 – the official opening of our Kidzone Learning Center, a place of fun, exploration and learning to help keep children’s minds off of their diagnosis and doctor’s appointments, and more on simply enjoying the pleasures of childhood.

Following several planning sessions with veteran Ronald McDonald House volunteer and retired Duval County Public School Principal, Marilyn Daly and Executive Director, Diane Boyle – the vision of Kidzone Learning Center came to fruition. Kidzone is furnished with iPads loaded with learning applications, a LEGO wall, an interactive magnetic wall, paint

station, and an artwork station to display children’s completed projects.

With Marilyn’s limitless ideas and the support of her group, Parrot Heads in Natural Settings (PHINS), Marilyn has enriched children’s experience here at our House with unique and interactive activities surrounding four planned themes: Under the Sea, Where the Wild Things Are, To Infinity & Beyond and Oh the Places You’ll Go.

Special thanks to the Hall Halliburton Foundation for their generous financial contribution to Kidzone, the Decorative Artists of Jacksonville for their creative support and each Kidzone volunteer for making our children’s experience an unforgettable one.

“

...a place of fun, exploration and learning to help keep children’s minds off of their diagnosis and doctor’s appointments, and more on simply enjoying the pleasures of childhood.

”



# SEE OUR HEALTH & WELLNESS PROGRAM IN ACTION

## YOGA

We expanded our Health & Wellness program by introducing Yoga activities in our fitness center and our rooftop healing garden. Volunteer Yoga instructor, Jennifer Shoenig has practiced yoga for 20 years, and donates her time bi-weekly to help physically strengthen the bodies of our children and their families through yoga. Yoga not only aids in the body's healing and mobility, but also with relaxation which is helpful for families coping with medical challenges.

// The integration of mind, body and breath is so invaluable to one's health and wellbeing. //

- Jennifer Shoenig



## EVENTS IN REVIEW

### MCGALA – “CARIBBEAN NIGHTS”

## CHEF V & ME PROGRAM

Our House Chef and Kitchen Manager, Vernetta Stewart has a wealth of knowledge about nutrition and meal planning that she has brought to our weekly Chef V & Me program sessions. Our new Chef V & Me program introduces weekly, freshly-blended fruit smoothies at the start of every family meeting and healthy soups packed with hearty veggies for lunch each Thursday. The Chef V & Me program also invites parents to connect with Chef Vernetta on a more personal level in the kitchen through the sharing of recipes and advice on healthy meal choices. Chef Vernetta can also be found in our Kidzone Learning Center making healthy treats for children centered around fun themes!





MCGALA (continued)



Ronald McDonald House Charities of Jacksonville celebrated our 30 year anniversary of serving families of critically ill children in Jacksonville, Florida with a fun and festive Caribbean Nights-themed McGala fundraising event. McGala, presented by Joe and Nan Ferrara, was held Saturday, May 19, 2018 at the Sawgrass Marriott Golf Resort & Spa in Ponte Vedra Beach Florida with over 500 attendees. The night featured an explosion of vibrant colors, island inspired hors d’oeuvres and a live steel drum performance. The event also welcomed back one of the first families to enter our doors in 1988, Tanner Wright and his mother, Cindy. Tanner, a Resident Physician, shared how his experience at the Ronald McDonald House helped shape him throughout his residency, saying “I now understand its role – it is one of healing.”

Special thanks to our generous McGala event sponsors for supporting such a vibrant night!

**Presenting Sponsor**  
Joe & Nan Ferrara

**Puerto Rico Sponsors**  
Facility Automation Solutions  
Sight & Sound Productions  
Mike Smith

**Trinidad & Tobago Sponsors**  
American Electrical Contracting  
Conser Moving & Storage  
US Assure

**Barbados Sponsors**  
Florida Blue  
Jacksonville Jaguars Foundation

JM Family Enterprises/  
Southeast Toyota  
Miller Electric Company  
UF Health Proton Therapy Institute

**Grenada Sponsors**  
Besnard & Associates  
Brooks Rehabilitation  
C2C Innovative Solutions, Inc.  
Coca-Cola Company  
Duffy-Garcia McDonald’s  
Vince & Linda Ferrigno  
First Coast Car Council  
Fishman Pediatric Dentistry  
Florida Combined Life  
GuideWell Connect  
Haskell

**Grenada Sponsors (Cont.)**  
Billy & Sally Green  
Jacksonville University  
Heather & Greg Lechwar  
Legacy Trust Family Wealth Offices  
Martin Brower  
McCall Service  
Dr. Chistopher & Heidi McLeod  
McDonald’s – The King Group  
McDonald’s Florida Region  
Nemours Children’s Specialty Care  
Swisher International, Inc.  
Turano Florida Bun, LLC.  
Wells Fargo  
Voya Financial

STEINS & VINES



In place of Fries with that Wine, The Red Shoe Crew hosted its inaugural Steins & Vines fundraiser event to support and bring awareness to our mission! Steins & Vines was held Friday, September 21, 2018 from 7pm to 10pm at Intuition Ale Works. The event featured beer, complimentary wine and delicious

food offerings from local restaurants, a popular jewelry pull and amazing raffle items. Live entertainment from The Band Be Easy kept the more than 200 guests entertained throughout the night.

Special thanks to our Steins & Vines event sponsors for supporting this inaugural event!

**Chardonnay Cocktail**  
**Napkin Sponsor**  
Scharf Investments

**Kölsch Koozie Sponsor**  
Pure Hydration

**Cabernet Cuisine Sponsor**  
TMM Cares

**Stein Sponsors**  
Coastal Luxury  
First Coast Plastic Surgery  
Movement Mortgage

**Vine Sponsors**  
Synovus  
Crocket Law  
Wilkins Financial  
Northwestern Mutual



ANNUAL GOLF CLASSIC



The Ronald McDonald House Charities of Jacksonville's Annual Golf Classic was a success thanks to our event sponsors and participants. On Monday, October 15, 2018 golfers enjoyed a beautiful day of golf on the world-renown TPC Sawgrass Stadium Course after enjoying a delicious hot breakfast, ball fittings by Bridgestone and tee gifts by Skechers. After the 9:30am shotgun start, golfers walked onto the beau-

tifully manicured greens and enjoyed a great day of golf under a blue sky with perfect weather conditions. During the awards ceremony, the Fields Auto Group Luxury Vehicle Raffle winner was announced via Facebook Live. Congratulations to Brandon Ford, on being the owner of a sporty, new luxury Jaguar vehicle!

Special thanks to Event Chair, Peter Kuchar, event committee members and sponsors for making our Annual Golf Classic one of the leading charity golf tournaments in Jacksonville, FL.

Presenting Sponsor

Eagle Sponsors

Birdie Sponsors

- Fields Auto Group
- Florida Blue
- Conser Moving Solutions
- Dr Pepper
- Arlington Lions Club
- Caspers Company
- McDonald's Restaurants

- Coastal Specialists
- Eastern Quality Foods
- Florida Combined Life
- Hardaker/Cunkle
- Idealease, Inc.
- Jacksonville Jaguars
- Jacksonville Jaguars Foundation
- Jacksonville University
- Martin Brower
- Miller Electric
- Nan and Joe Ferrara

- Peter Kuchar
- Skechers
- St. Johns River Dental
- Swisher International
- Haskell
- Tyler and Sara Boyle
- UF Health Proton Therapy Institute
- Vince Ferrigno
- W&O Supply



HOT CHOCOLATE HAPPY HOUR



Our Hot Chocolate Happy Hour held on Thursday, November 29th was the perfect kick off to our 1st Annual Light Up The House 5K & Family Day! More than 100 supporters from the community joined us for delicious hot chocolate, freshly

baked cookies, holiday music and the official lighting of our House for the holidays. What a perfect way to celebrate the holiday spirit! Special thanks to American Electrical Contracting, Inc. for helping us Light Up The House for the holidays!



“

This is an idea that was birthed after Hurricane Irma, when the whole San Marco area was impacted. We wanted to do something that could make a difference for the community, and thought Christmas was the perfect time to light up the house.

- Diane Boyle, Ronald McDonald House Jacksonville Executive Director

”





# LIGHT UP THE HOUSE 5K & FAMILY DAY



On Saturday, December 1st Ronald McDonald House of Jacksonville hosted our inaugural Light Up the House 5K & Family Day in the historic San Marco community. More than 150 runners donned our signature red and white striped socks and participated in our 5K race that coursed its way through the picturesque neighborhoods of San Marco. The Jacksonville community supported our Family Day Festival by bringing out their families for fun carnival games,

give-a-ways, prizes, food and special guest appearances from Disney storybook characters. Children of all ages enjoyed a spirited Fun Run with Santa and Mrs. Clause leading the way in their tiny smart car blaring children’s holiday music. Thanks to the wonderful support from the Jacksonville community, we are looking forward to hosting our 2nd Annual Light Up The House 5K event in 2019!

## Thank you to our 2018 Light Up The House 5K Event Sponsors:

### Presenting Sponsors

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# OUR VOLUNTEERS HELP MOVE OUR MISSION FORWARD

Total Number of  
Volunteer Hours:

19,752



Total Number  
of Volunteers:

3,159



Our amazing volunteers are truly invaluable to our organization. Their continuous, hands-on support is what help to move our mission forward. There are so many ways to lend your time, talents and resources to help support our mission – and our volunteers do so with a smile and a cheerful heart.

## WE'RE WILD ABOUT OUR KIDZONE VOLUNTEERS



You may step into our Kidzone and find our wonderful volunteers – called explorer guides – working on paint projects featuring aquatic animals, explaining the ecosystem on the magnetic wall or simply spelling words on the LEGO wall. Whatever the day or time you visit, you are sure to witness something magical and fun. Within the first few months of Kidzone's opening, so many talented volunteers have stepped up to work with our children. Thank you so much for your support.

## BINGO!



Thursday night Bingo is always a hit at our House! Volunteer, Connie Hendricks visits each week without fail to host a fun game of bingo where every child is a winner! Connie makes the game interactive for children by having them to choose the numbers and letters for the players. Donated prizes from the community, ensure the competition is strong. Thank you, Connie for donating your time to a fun activity that means so much to our families.

## HOUSE CALLS WITH DR. ARMSTRONG & DR. ROY



Dr. George Armstrong, a retired cardiologist and Dr. Roy Choudhury a retired General Surgeon Specialist, volunteer their time each Tuesday to meet with children and families in our House for informal conversations about overall health and wellness. These one-to-one conversations create amazing avenues of communication and trust between our families and the physicians who possess a wealth of health knowledge. Our families find comfort in knowing that their questions, no matter how many or how silly they may seem – are taken seriously by someone who is committed to listening to their concerns and easing their anxieties. Our House Calls program is just one way our organization is able to provide convenient access to healthcare information which is vital for the health and healing of a critically-ill child.





Number of Active Meal Maker Groups in 2018: **168**

Number of Meals Served by Meal Makers: **394**

MEAL MAKERS PROGRAM

In 2018, we rebranded our Caring Cooks program into the Meal Makers program. Our Meal Makers program is one of the most popular volunteer group activities here at our House and through this program, local volunteer groups play chef for a day by planning, preparing and serving a delicious dinner to families

staying at our House every night of the year.

Our Meal Makers program has its own website that contains valuable information to groups concerning food handling and safety tips as well as healthy recipes!

We want to welcome our new volunteer groups that joined our Meal Makers program in 2018:

- |                                           |                              |                                           |
|-------------------------------------------|------------------------------|-------------------------------------------|
| PPR Talent Management                     | CrossFit Salt de Terre       | Fleck Family                              |
| Junior League Jacksonville                | FSCJ Bio Medical             | UF Health Jacksonville Emergency Medicine |
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| Navy Grain                                | Brian Fish Family            |                                           |
|                                           | Sam Maimone – State Farm     |                                           |

AWARDS & RECOGNITION



SEPTEMBER 2018



Executive Director, Diane Boyle is recognized by the Jacksonville Business Journal for her extraordinary accomplishments with Ronald McDonald House Charities of Jacksonville, the non-profit sector and the Jacksonville community with the 2018 Women of Influence Award



JULY 2018



Ronald McDonald House Charities of Jacksonville earns First Place in the 'Lifestyle: Volunteering/Charities' category for CW17's Jax Best List





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Special thanks to our list of 2018 individuals, corporations, groups and foundations for their financial and in-kind support of our mission and vision.

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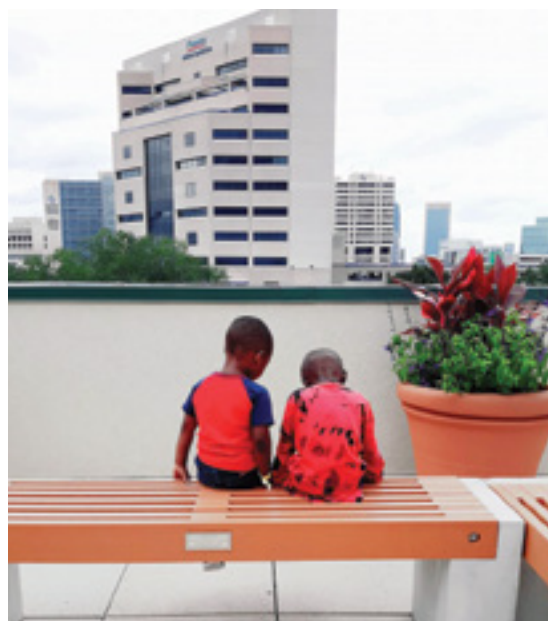




Hardships often prepare ordinary people  
for an extraordinary destiny.



- C.S. Lewis



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