



Ronald McDonald
House Charities®
Jacksonville

Be Our Guest

Families in Jacksonville, surrounding areas, throughout the U.S. and abroad are welcome as guests under the following eligibility requirements:

- Families must have a child, up to the age of 18, who is receiving medical treatment in the Jacksonville area.
- For first time guests, a referral must be made by a medical professional involved in the child's care.
- We accept one to multi-night referrals.
- A government issued photo ID is required at check in.
- We request that each family contributes to their stay through a suggested donation of \$20 per night.

Our Mission

Ronald McDonald House Charities® of Jacksonville supports the health and well-being of children by providing lodging, meals, transportation and a community of care to critically ill children and their families who need to be near a hospital for treatment.



RMHC®
Jacksonville

824 Children's Way, Jacksonville, FL 32207

Phone: (904) 807-4663

Fax: (904) 807-4700

www.rmhcjax.org

Ronald McDonald Family Room

Located on the 3rd floor of Wolfson Children's Hospital and staffed by volunteers, our Ronald McDonald Family Room is a place of respite for families with a child in the hospital. Inside our Family Room, visitors find a quiet place to relax, along with complimentary snacks and coffee.



Keeping
Families
Close™



About Our House

Ronald McDonald House Charities of Jacksonville has been serving children undergoing medical care, and their families, since 1988. Thanks to the wonderful support of our community we have offered comfortable lodging, nutritious meals, transportation and a community of care to over 33,000 families whose children are seeking medical treatment at one of Jacksonville's healthcare facilities.

Why Choose Our House?

By staying at Ronald McDonald House, families can worry less about travel, meals and the financial burden of being away from home and focus on the most important thing – their child's health. Ronald McDonald House of Jacksonville keeps families close to each other and close to nearby healthcare facilities.

Families staying at our House enjoy access to several complimentary amenities to help make their stay comfortable while focusing on the healing of their child. These amenities include:



Meet REED

Reed is a Golden Retriever-Labrador mix who joined our House in 2013.

REED is an exceptionally trained ADI certified Facility Dog provided free of charge by Canine Companions for Independence. Reed happily greets our guests with a wagging tail and is always looking for a "pawshake" or hug. He loves to play fetch in our courtyard, pull wagons and snuggle with everyone. Reed truly helps to make our House a home.

→ SECURITY

Our House is staffed 24-hours by Ronald McDonald House employees and security.

→ GUEST ROOMS

Relax in a suite complete with two comfortable, full-size beds, T.V., desk and a full bathroom with shower and tub combination.

→ DAILY MEALS

Dinner is provided each night by our community partners or our House Chef.

→ TRANSPORTATION

Through our van and other local transportation partners, families without vehicles are provided rides to local healthcare facilities and area grocery stores.

→ FAMILY KITCHEN

Complete with utensils and a fully stocked pantry, our Family Kitchen is open 24- hours a day for families to prepare their own meals.

→ LAUNDRY FACILITIES

Self-service washers and dryers are located on each floor and stocked with laundry products.

→ ROOFTOP GARDEN

Our large, peaceful Rooftop Garden is the perfect space to relax and unwind.

→ FITNESS CENTER

Get moving and de-stress with treadmills, stationary bikes and free weights.

→ KIDZONE LEARNING CENTER

Children and teens have opportunities to Explore, Learn and Play with fun and interactive themes that rotate each quarter.

→ PLAYROOM

Our colorful, 70- ft playroom is available for children to bond and create relationships with other children.

→ COURTYARD & OUTDOOR PLAY AREA

Our courtyard is home to a large playset, basketball court, tricycles and benches.

→ THEATER ROOM

Lounge in plush chairs and sofas while enjoying a movie on the large screen.

