



**Ronald McDonald
House Charities®**
Jacksonville

2016 annual report

OUR MISSION

Ronald McDonald House Charities® of Jacksonville supports the health and well-being of children by providing lodging and other services for critically ill, chronically ill and seriously ill children and their families.

OUR VISION

Ronald McDonald House Charities® of Jacksonville is prepared to serve the growing number of children and families who continue to need our programs as the world-class pediatric services offered in Northeast Florida expand.



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A LETTER FROM OUR HOUSE LEADERSHIP

2016 was a milestone year for the Ronald McDonald House of Jacksonville. It was the year when our vision was fulfilled. After 20 months of construction our 23,000 square foot expansion was completed and we opened our 65,000 square foot facility. RMHC Jacksonville now sets as a beacon of hope and comfort across the entire block on Children's Way ready to welcome all children and their families who need to be near a hospital for their child's medical treatment. As a foremost leader in family-centered care, RMH is a place all families can count on for accommodations and support.

Our newly expanded and renovated RMH includes 26 new bedroom suites, 27 renovated bedrooms, a chapel, secure entry, renovated family kitchen and dining room, volunteer commercial kitchen, laundry rooms, new playroom, community room, library/music area, an "Aviarium" and a rooftop garden. Families can now meet in our coffee bar areas on each floor or connect with their friends and families at the tech bar located in the dining room. Needing a respite from their day, many of our families take to the rooftop garden to enjoy the beautiful plantings, fresh air and a spectacular view of the Jacksonville skyline. Our children spend their days at RMH playing in our courtyard and our new 72 ft. playroom. Our families tell us they love their accommodations and the level of comfort that our renovated house provides for them.

"Keeping Families Close" has become the new tagline and promise for RMH Charities. It has become part of our mission and with every day, and with each new family we work to fulfill this promise. And now as we look forward to 2017 we continue with our blueprint for growth and are building a Learning Center, Family Theatre, Fitness Center and a Health and Wellness Program to enrich our family's experience at RMH Jacksonville.

Our accomplishments in 2016 are because of our donors who believed in our mission and helped us to raise \$12M. Your enthusiasm is contagious and because of you and your generosity we make a difference in many lives every day. It is with gratitude that we thank you for making the dream possible.

DIANE BOYLE
Executive Director

DON BALDWIN
Chair, Board of Directors

J.F. BRYAN
Chair, Advisory Board



OUR PROGRAMS



RONALD MCDONALD HOUSE

The House provides lodging, meals, transportation and support to families during their stay. RMHC of Jacksonville supports five healthcare partners in Jacksonville including Wolfson Children's Hospital, Nemours Children's Specialty Care, UF Health Proton Therapy Institute, UF Health Jacksonville and Brooks Rehabilitation. We also have a special staff member, a trained facility dog named Reed, who provides loving therapy and comfort to the families. The House allows families to stay together and close to their children during a very difficult time.

RONALD MCDONALD FAMILY ROOM

Our Ronald McDonald Family Room located on the third floor outside the Pediatric ICU in Wolfson Children's Hospital has been serving and supporting Northeast Florida families since 1993. Visitors to the Family Room are greeted by RMHC of Jacksonville volunteers who offer snacks, coffee, support and a listening ear. These dedicated volunteers also help answer any questions families may have about the local area, hospital contacts or directions.

Since 1988, Ronald McDonald House Charities® of Jacksonville has provided a "home-away-from-home"

Families who travel to Jacksonville during their child's illness and injury find comfort, care and compassion at RMHC of Jacksonville. Our story began with just 10 bedrooms in our original location on Jefferson Street and today we serve over 1,000 families each year at our 53-bedroom House in the San Marco neighborhood. The care and compassion families receive is made possible by generous donors,

dedicated volunteers and committed staff members. We are grateful for the support from the community that allows us to give the gift of togetherness to families when they need it most. Each day we see the comfort that a child feels from having their loved ones close by during their illness or injury. By supporting our mission, you help to provide the comforts of home and to create special moments for our families.

FAST FACTS

16,560
TOTAL HOURS
VOLUNTEERED



FAMILIES TRAVELED FROM
**17 US STATES AND 21
FOREIGN COUNTRIES**

OVER **20,000** VISITORS WERE SERVED IN THE **RONALD MCDONALD**
FAMILY ROOM AT **WOLFSON CHILDREN'S HOSPITAL**

THE HOUSE GREW

FROM **30**
BEDROOMS



TO **53**
BEDROOMS

FOR A TOTAL **65,000** SQ. FT.

ALL RMHC OF JACKSONVILLE
PROGRAMS ARE
LOCALLY FUNDED
BY INDIVIDUALS,
FOUNDATIONS
& CORPORATIONS



TOP 3 DIAGNOSES: ONCOLOGY, CARDIOLOGY AND PREMATURE BIRTH

THE AVERAGE
LENGTH OF
STAY WAS



18
DAYS

**RMHC CHILDREN ARE TREATED AT ONE OF OUR
FIVE HEALTHCARE PARTNERS**

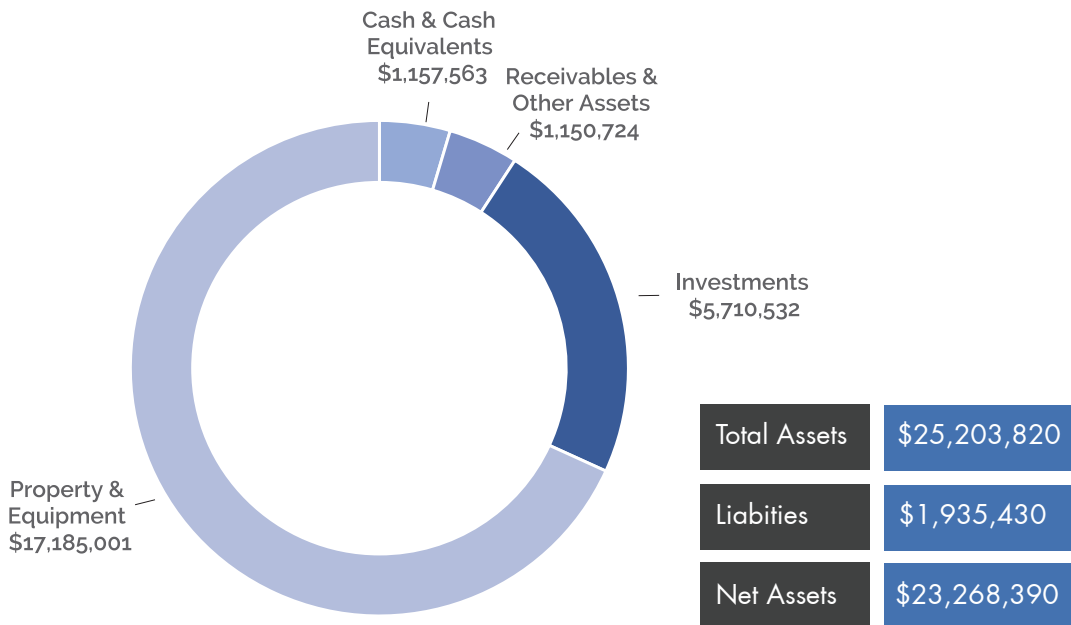


WOLFSON CHILDREN'S HOSPITAL
NEMOURS CHILDREN'S SPECIALTY CARE
UF HEALTH PROTON THERAPY INSTITUTE
UF HEALTH JACKSONVILLE
BROOKS REHABILITATION

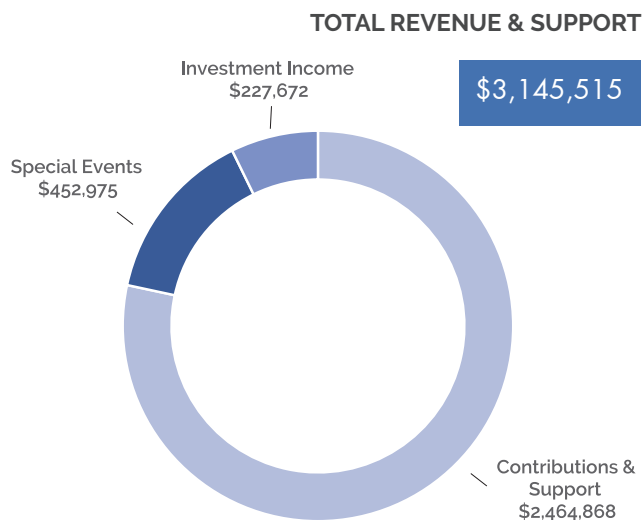
FINANCIAL HIGHLIGHTS

FOR THE YEAR ENDED DECEMBER 31, 2016

Assets, Liabilities & Net Assets



Summary of Revenue & Expenses

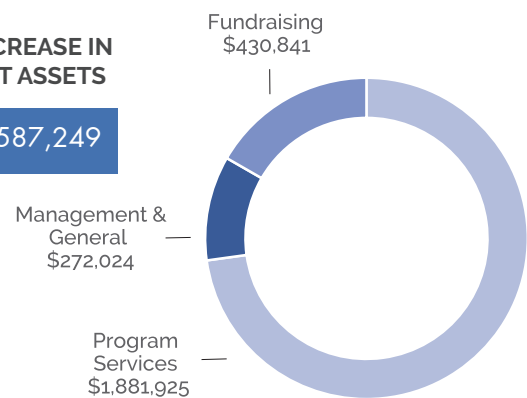


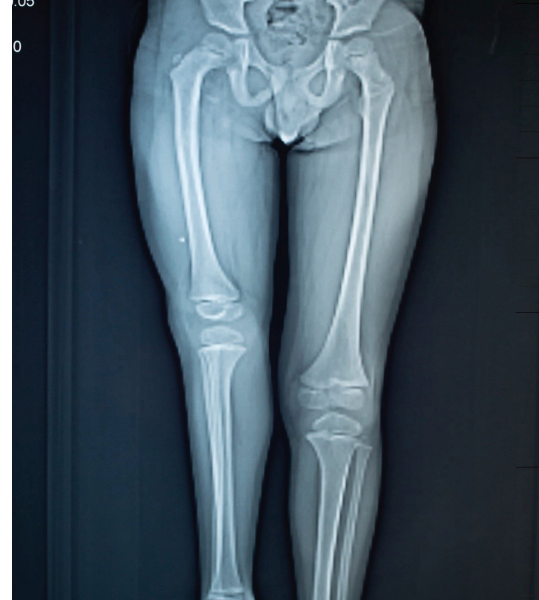
EXPENSES

\$2,584,790

INCREASE IN NET ASSETS

\$587,249





IN HER OWN WORDS: HOW RMH OF JACKSONVILLE WAS MORE THAN JUST A PLACE TO STAY

From Ecuador, South America to Jacksonville, Florida, Nanki had a lot of "firsts".

"RMHC Jacksonville was more than a hotel, it was more than a room. It was a home away from home. A home offers both physical and emotional support. RMHC did both of those things."

WRITTEN BY

Beth Patton & RMHC of Jacksonville

I first went to Ecuador, South America, when I was 8 years old. My family traveled there when my father volunteered at a small mission hospital. We returned two more times, and during that time, I attended a small missionary school. After graduating from college, I moved back to Ecuador to teach in that missionary school. I started dating my husband, David, a year later after meeting at a local church. It just so happened that our fathers had worked together at the same hospital years ago, but we never remembered meeting as children. After marrying in 2009, David and I began volunteering at a local orphanage by taking an infant into our home one day a week. This not only gave volunteers a break, but also allowed the infants to be held and receive individual attention.

Nanki was brought to us when he was only one month old. We learned that his birth parents lived in a remote village with no medical resources. Since he was born with deformities in both legs, Nanki's birth parents chose to leave him at the orphanage.

After years of fostering and caring for Nanki's medical needs, we were finally able to adopt him into our family in October 2015. Finally, when he was 6 years old, we were able to get him the medical care he so desperately needed.

And so, Nanki's Ronald McDonald House story begins. Nanki and his mother, Beth, arrived on September 18, 2016. They had no idea how long they would be in Jacksonville post-surgery for his deformed leg. They also had no idea what an impact they would make on the entire House.

Beth was known as the House mom - having been here the longest and moved from room to room during the expansion and subsequent completion. Nanki celebrated his 7th birthday in October and experienced Halloween, Thanksgiving and Santa Claus for the first time while staying in the House. The tearful goodbye in December was bittersweet. Nanki was walking on his own, having been in a wheelchair and using a walker for most of his stay, so this was significant. According to Beth, their stay at the House is "such a positive memory for him." Us too, Nanki!

LEAVING A LEGACY: PLANNED GIVING

"Rodney and I hope that we will be able to pass along a legacy that has an impact long after we are gone. We are grateful that RMHC has given us the opportunity to have a positive impact."

Rodney and I had been donating to the House for several years before we decided to do a planned giving gift by naming the House as part of our estate planning. As donors, as a member of the board, and as volunteers, we appreciated how the board and management handled the financial side of the organization as well as the operational side of the day-to-day support of families. We are continually impressed with the compassion that the board, management and staff have for the mission while maintaining excellence from a business perspective. This made the "rational" side of setting up a planned gift easy.

As part of the RMHC family, we enjoyed hearing the stories and updates from the House about the families that were being served. We visited often and loved the feel of the House. Eventually, we involved our children in our decision to support the House. They all joined the Ronald McDonald House club over the years at school and did community service hours there during the summers, baked cookies to serve after dinner and helped us serve meals over the years. As parents, we are continually striving to pass along our values to our children and eventually our grandchildren. We used our decision to make a planned gift to discuss our values and put words into action with our children. The hope is that they will carry forth our legacy by understanding our thought processes and our values as they form their own. Bottom line, the House stole all of our hearts. This made the "emotional" side of making a long-term gift easy.

Over time, we have moved from supporting many wonderful organizations to developing a strategy for our family that allows us to impact specific organizations that align with our mission. One of the goals of our family mission is to impact people's lives, particularly in trying times both locally and internationally. Our planned gift to RMHC helps our family have an exponential impact towards our goal with their ability to help families that come to our community from all over the world on a daily basis. Rodney and I hope that we will be able to pass along a legacy that has an impact long after we are gone. We are grateful that RMHC has given us the opportunity to have a positive impact with our philanthropy.



KRISTIN D. MCLAUCHLAN
Chairman & CEO
Legacy Trust Family Wealth Offices

WHAT ARE THE THREE TYPES OF PLANNED GIFTS?

1. Outright gift that use appreciated assets as a substitute for cash
2. Gifts that return income or other financial benefits to the donor in return for the contribution
3. Gifts payable upon the donor's death

EXPANSION

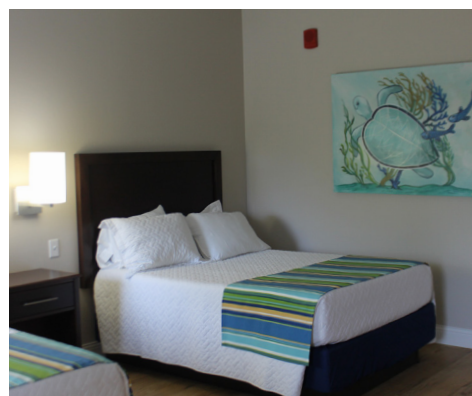


On September 20, 2016, RMHC of Jacksonville

was officially reopened during a very

moving ribbon cutting ceremony.

After almost three years of construction, the House is ready to help more families than ever before. The new bedroom suites, Rooftop Garden, coffee bars on each floor and updated Family Kitchen space will provide lodging, meals and transportation to more than 1,100 families every year while their child is receiving treatment at one of our hospital partners.



HIGHLIGHTS

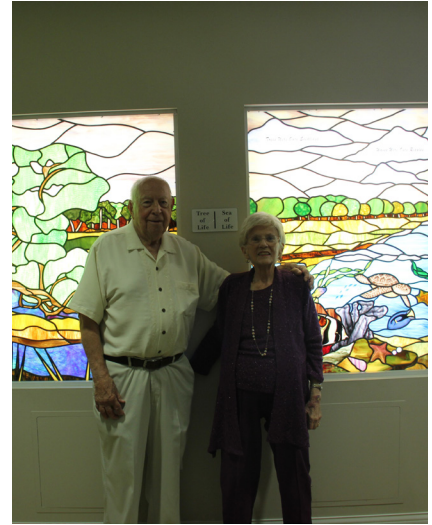


Phyllis celebrated 20 years of volunteering at RMHC of Jacksonville.



RMHC of Jacksonville was the Saturday Charity of the Day during The PLAYERS Championship.

Courtesy of the PGA Tour.



Bob & Sandy Gryb named and dedicated the Hope Chapel in August.

2 0 1 6



Jaguars visit: Our partnership with the Jacksonville Jaguars allows our families an opportunity to hang out with players throughout the year.



Every year we receive a generous blanket donation for our families to choose from.



Long-time supporter of RMHC of Jacksonville, the First Coast Car Council raised \$15,500 for our families at their three annual car shows.

2016 EVENTS IN REVIEW



Mardi Gras McGala

MAY 21, 2016 • SAWGRASS MARRIOTT GOLF RESORT & SPA

McGALA is supported by a grant from the Delores Barr Weaver Forever Event Fund, est. 2015.

KING & QUEEN SPONSOR

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CSX

Delores Barr Weaver Event Fund

Facility Automation

Johnson & Johnson Vision Care, Inc.

Wolfson Children's Hospital

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Nemours

The Florida Times-Union/
Jacksonville.com

US Assure

FRENCH QUARTER SPONSORS

Acosta

Florida Blue

Jacksonville Jaguars Foundation

Miller Electric

UF Health Proton Therapy Institute

WG Pitts

ALL THAT JAZZ SPONSORS

ADT Always Cares

Adecco

Besnard & Associates

Brooks Rehabilitation

Clockwork Marketing

Coca-Cola

Danis



Elias Prosthodontics
FASTSIGNS
Fishman Pediatric Dentistry
Florida Combined Life
Legacy Trust Family Wealth Offices
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McDonald's USA
Swisher International
TMM
Turano FL Bun, LLC
Wells Fargo
WW Gay



2016 EVENTS IN REVIEW



Fries With That Wine

SEPTEMBER 23, 2016

EAST US ASSURE CLUB AT EVERBANK FIELD

PRESENTING SPONSOR

EverBank

KETCHUP SPONSORS

Florida Blue
JM Family Enterprises
Riverside Liquors
Wolfson's Children's Hospital

MUSTARD SPONSORS

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Miller Electric Company
US Assure

SALT & PEPPER SPONSORS

JWB
Legacy Trust Family Wealth Offices
Martin-Brower Company
Swisher International
TMM Cares

LETTUCE & TOMATO SPONSORS

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2016 EVENTS IN REVIEW



3rd Annual Golf Classic

OCTOBER 24, 2016

TIMUQUANA COUNTRY CLUB

PRESENTING SPONSOR

Fields Auto Group

EAGLE SPONSORS

Conсор Moving Solutions
Florida Blue
Jacksonville Jaguars

BIRDIE SPONSORS

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Jacksonville Jaguars Foundation
Martin-Brower Company
Miller Electric
Peter Kuchar
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The Florida Times-Union &
Jacksonville.com
UF Health Proton Therapy Institute
WG Pitts

HOLE SPONSORS

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Black Knight Financial Services
Brooks Rehabilitation
CMS Group
Mercury Luggage
US Assure



THANK YOU VOLUNTEERS



VOLUNTEERS ARE INTEGRAL TO OUR MISSION OF BEING A "HOME-AWAY-FROM-HOME."

Every day, volunteers provide nourishing meals, compassionate support to our families at the Ronald McDonald House and the Ronald McDonald House Family Room at Wolfson Children's Hospital, and assist with the planning and execution of our local fundraising initiatives.

We can never thank our volunteers enough for their dedication to RMHC of Jacksonville and the children and families that we serve.

VOLUNTEER APPRECIATION

We celebrate our volunteers throughout the year through ticket give aways, luncheons and dinners. Without our amazing volunteers our House could not operate for our families.

RED SHOE CREW

The Red Shoe Crew is a dedicated group of young philanthropists who are passionate about RMHC of Jacksonville. Members cook monthly dinners, promote the mission through various fundraisers and host our annual Fries With That Wine event.



2016 DONORS

THANK YOU TO THE INDIVIDUALS, CORPORATIONS AND FOUNDATIONS WHO GENEROUSLY SUPPORTED OUR PROGRAMS IN 2016.

\$100,000 AND ABOVE

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Delores Barr Weaver
Florida Blue Foundation
Hall-Halliburton Foundation, Inc.
Jack and Betty Demetree Family Foundation
McDonald's Jacksonville Co-Op
Advertising Association, Inc.
PGA TOUR, Inc.
The Henry and Lucy Gooding Endowment
The Nemours Foundation

\$50,000 AND ABOVE

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Jacksonville Jaguars Foundation
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Martin-Brower Company
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\$25,000 AND ABOVE

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PGA of America
Ronald McDonald House Charities
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Nemours Children's Specialty Care
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RMHC®
Jacksonville

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Jacksonville, FL 32207

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